

ACR/gb

31<sup>st</sup> October 2025



Dear Parents and Carers

I hope that you and your families have had a pleasant half term.

As we continue our journey towards excellence, I wanted to update you on various issues and enlist your support.

The TQA welcome in the morning has proved to be an excellent way to start our day with a positive and organised routine.

We now want to introduce this feature in the afternoons, after lunch, to ensure that those lessons start with that same positive and focused approach. This will begin next week.

You will have also received an email from Mr Henry, specific to each year group, with our progress on attendance. Overall our attendance is up and higher than last year, but we still have work to do. I would be grateful if you would read his communication and reach out to him if there are any remaining issues preventing full attendance at school. As a reminder, attendance is the number one determiner of success at school, so we want to do everything we can to keep it rising throughout the year. Thank you for your support.

We remain proud of our high uniform standards. These are available on the website:


<https://thequestacademy.org.uk/information/uniform-code-appearance/>




Please would you ensure that your son or daughter is ready for school on Monday.

We don't have many problems with mobile 'phones because our rule on this is clear: they must not be seen or heard at any time anywhere on the school site, including before or after school and during the breaks. They should be switched off before entering the site in the morning and only switched on again after leaving it. All contact during the day should be through reception who can pass on any important messages. We do not give further warnings or reminders: if they are seen or heard for any reason they will be confiscated. Posters to this effect are visible in every room in the school. Please discuss this with your son or daughter to avoid any upset.

Detentions are one of the sanctions that we use if standards fall below what we expect. We expect them to be sat on the same day, allowing a fresh start afterwards. Saturday detentions are also used for more serious issues and again we expect them to be sat as scheduled. You will always be contacted should there be a need for this, which we hope will be rare.

Principal: Mr A. Crofts BA (Hons), PGCE, NPQH, NPQEL

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More importantly we have a range of rewards for good behaviour, attendance and work which include certificates, postcards and letters home, presentations in assemblies and trips. I write to many families each half term congratulating students for exceptional performance in all of these areas and I look forward to continuing this throughout the year.

I do know that sometimes things go wrong and we will always strive to resolve any issues as quickly as possible. Your first point of contact is the tutor who knows your child the best. If it isn't resolved at that stage, please contact the Head of Year for further help.

As a reminder the Heads of Year are:

Year 7	Mr Brett
Year 8	Ms Millar
year 9	Mr Wilder
Year 10	Mr Falaiye
year 11	Miss Southworth
Year 12 & 13	Mrs Lawmann

I do know how frustrating it can be if a communication isn't responded to. We are working hard on this.

If you don't receive a reply to a 'phone call or email within 3 days or a letter within 5 days please email my Personal Assistant, Ms Bolter at: [gbolter@thequestacademy.org.uk](mailto:gbolter@thequestacademy.org.uk) so that we can follow this up for you.

I know that some parents prefer a face-to-face meeting and this is possible, but because most of our teachers and leaders have full timetables this can only be by appointment.

The whole team are looking forward to welcoming your children back on Monday and will remain focused on our priorities for the year: full attendance, good behaviour and improving outcomes.

Yours faithfully



Mr A. Crofts  
**Executive Principal**